

IN THE CITY OF META, MISSOURI

BILL NO. 2018-01

ORDINANCE NO. 513

AN ORDINANCE TO ESTABLISH WATER BILLING AND COLLECTION PROCEDURES FOR THE CITY OF META, MO.

BE IT ORDAINED BY THE BOARD OF ALDERMEN OF THE CITY OF META, MISSOURI, AS FOLLOWS:

Section 1. The Board of Aldermen for the City of Meta, Missouri, hereby establishes the following:

In the event the occupant or owner of property which receives water service furnished by the City of Meta has reason to dispute the amount or nature of any bill, the recipient shall be permitted to make a payment under protest, provided the recipient of service provide the City of Meta, in writing, at the time of payment the following information:

- a. The period of time for which the service is disputed
- b. The reason for the dispute
- c. The requested remedy

At which time, the amount of money in dispute will be held in an escrow account until the issue(s) is resolved.

Section 2. Nothing contained herein shall in any way forgive or avoid any payment to the City of Meta. Upon receipt of any such payment under protest, the City of Meta shall respond in writing to the recipient of the service with a response to their complaint, a copy shall be provided to the City Board of Alderman and a reply shall be forthcoming within a reasonable amount of time.

Section 3. This ordinance shall be in full force and effect upon final passage and approval by the Board of Aldermen.

FIRST READING HELD THIS 14th DAY OF February, 2018.

SECOND READING HELD THIS 14th DAY OF February, 2018.

ALDERMAN	AYE	NAY
Lawrence Hoffman	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Christine Peach	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Ivie Helton	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Otto Wankum	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Mayor Harold Libbert (in case of a tie vote)	<input type="checkbox"/>	<input type="checkbox"/>

(SEAL)



Harold Libbert
Harold Libbert, Mayor

ATTEST:

Linda C. Bode
Linda C. Bode, City Clerk